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PATENT  
Customer No. 25,537  
Attorney Docket No. 03-1023

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Mahesh RAJAGOPALAN et al. ) Group Art Unit: 2614  
Application No.: 10/720,784 ) Examiner: Addy, T.  
Filed: November 24, 2003 ) Confirmation No.: 4941  
For: METHODS AND SYSTEMS FOR )  
CONTACT MANAGEMENT )

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed December 12, 2008, the period for response  
extending to March 12, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment section of this paper.